**What is this?**
benefitsFOCUS is our electronic newsletter that keeps YOU in the loop about important and time-sensitive Albemarle County/Schools employee benefits info. We try to keep them short and sweet, so when you see a benefitsFOCUS pop into your in-box, please take a minute to review!

**What’s the BIG news?**
NEW Anthem medical ID cards* In the next week, all employees enrolled on our medical plan should receive a mailing from Anthem letting you know that you’ll receive new enrollment cards in a few weeks. These cards will contain updated information and MUST be used on/after October 1st. You will not be able to use your current cards as of 10/1.

As if THAT was not enough fun, there’s MORE! We’ll also get new cards in December (also with new information). THOSE cards must be used on/after January 1st and you will not be able to use your old cards at that point.

**What can I do to be prepared for this?**
Failure to use the new cards once they are effective will result in denied claims and will impact your ability to purchase prescriptions, so it’s REALLY IMPORTANT that you have the right ID cards at the right time! Want a quick and easy way to make sure you always have the right card at the right time: get the Sydney app!

 Syndey connects you to everything you need to know about your health plan. You can:
• Find care and check costs
• View claims
• View and use digital ID cards
• Check all benefits
• Use the chatbot and get answers quickly

Want to view a quick video about Sydney? Go HERE

**What if I forget about all of this?**
No worries! We’re going send out reminders throughout the fall and you can also expect to receive reminder texts/calls from MedExpert, our partner in wellness.

*Where can you learn more about what’s happening when/ why? Go HERE

For more information about your employee benefits, our web pages are always available when you are at: https://ia2010.albemarle.org/EmployeeResources/Benefits/SitePages/Home.aspx
Please do not reply directly to this email. If you have questions, please contact Human Resources at 296-5827 or benefits@albemarle.org